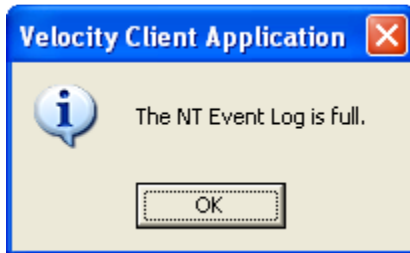


# Tech Tips

**Problem:** When launching Velocity a message box comes up stating that the NT Event Log is full.

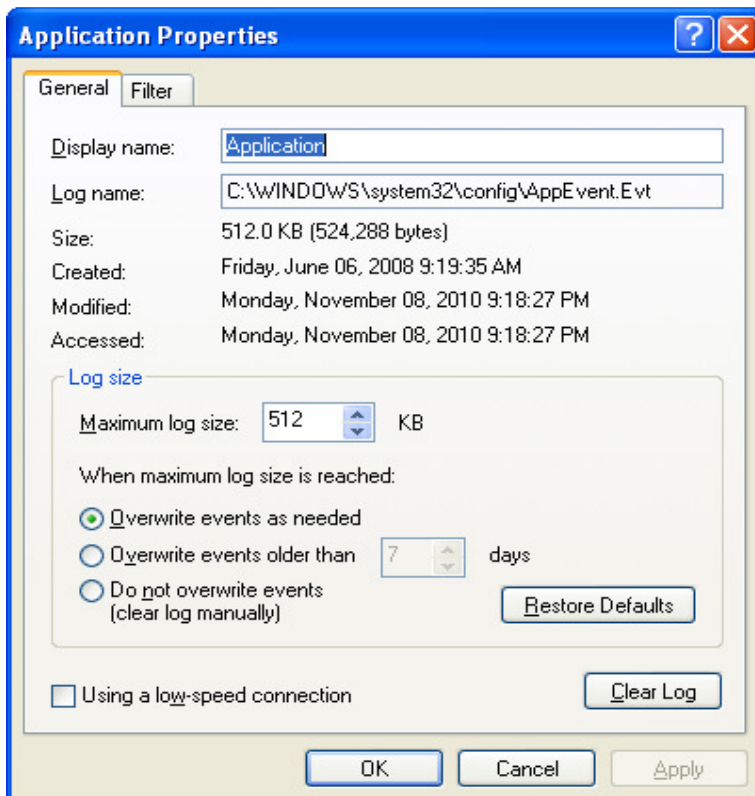
**Product:** Velocity

**Explanation:** When Velocity is started or stopped it writes to the Windows Event Viewer under the Application logs. If the Application logs are full and not allowing Velocity to write to them then this message box will occur.



**Trouble shooting steps:** You can access your computers Computer Management component in many ways; Right click on My Computer and select Manage or from within Control Panel > Administrative Tools > Computer Management.

Expand the Event Viewer directory and select Application. Right click on Application and select Properties. Under the Log size section select "Overwrite events as needed". See example below.



# Tech Tips

This will allow Windows to write events to the log and depending on the log size it will overwrite events as needed and prevent the “The NT Event Log is full” message from being generated.