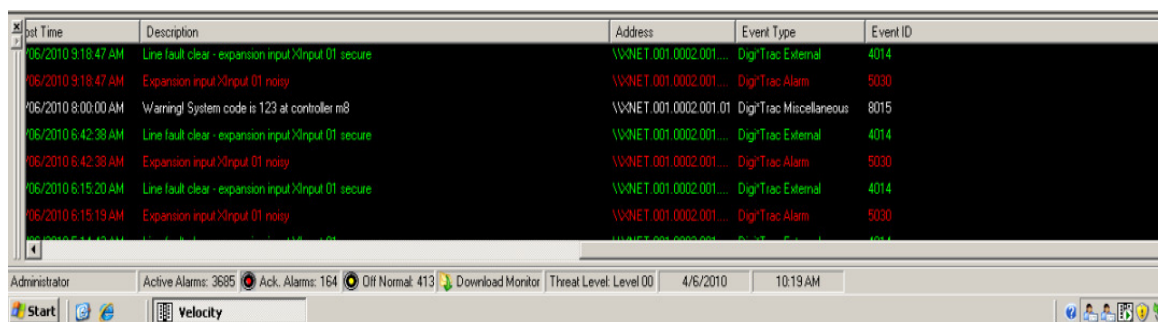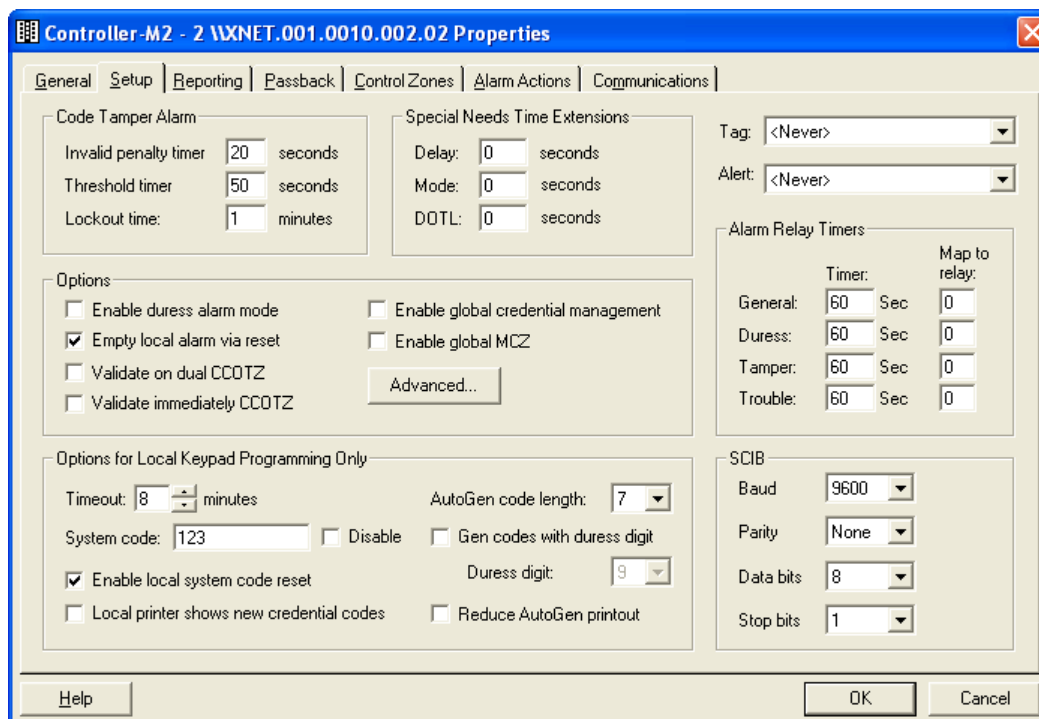# Tech Tips

Topic: Warning! System Code is 123

Product: Velocity

Explanation: By default all Hirsch Controllers have a default system code of 123. This is the code used to get into programming mode when programming via a keypad. The need to program via a keypad is not needed/required nor is it recommended when using software such as Velocity. When and if the system code is not changed from its default value the controller will send a message to Velocity notifying you that the system code has not been changed. This warning is generated approximately every 4 hours for every controller. Changing the system code is strongly recommended to prevent anyone with Hirsch knowledge from getting into the system and programming directly.

Trouble shooting steps: To change the System Code you select the controller, right click and select "Properties". Once in the controller properties click on the "Setup" tab; the "System code" field will be towards the bottom left hand corner.   See screen capture below.

Tech Tips

This function can also be disabled completely by checking the "Disable" box to the right of the System Code. Regardless if you check the Disable option you must still change the default of 123 to any other 3 to 8 digit number. Once you have made the changes and click OK the new settings will be automatically downloaded to the controller.

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