

DIGI*TRAC Family of Controllers

End of Sale Notification

Frequently Asked Questions

This document provides End Of Sale details and answers to frequently asked questions about this announcement.

Identiv will continue to service existing product under the following EOS dates:

Milestone	Definition	Date
End of Sale Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 27, 2017
End of Sale	The last date to order the product through Identiv	December 15, 2017
Last Ship Date	The last-possible ship date that can be requested of Identiv. Actual ship date is dependent on lead time.	December 31, 2017
End of Hardware Warranty Period	The last date to receive applicable service for the product as entitled by warranty terms and conditions. Warranty period is for 2 years, starting from date of ship.	December 31, 2019
Non-Warranty Repairs	Repairs for products outside of warranty will be addressed according to our published RMA policy.	N/A
Technical Support	Technical support for the product will be available provided firmware versions are kept up to date with the requirements of the currently supported versions of Hirsch Velocity software.	N/A

Please update your product catalogs and communicate with your customers accordingly.

Table A: End of Sale Product and Replacement Products

End of Sale Part Number	Description	Replacement Part Number	Description
M8CB	MODEL 8 CONTROLLER BOARD	MX-8-CB	Complete Mx PCBA with CCMx-8
M8MB	MODEL 8 MOUNTING BOX WITH DOOR	N/A	N/A
M8N	DIGI*TRAC MODEL 8N - 8 DOOR -115VAC	MX-8	Mx-8 Controller - 8 Door
M8N-230	DIGI*TRAC MODEL 8N - 8 DOOR -230VAC	MX-8	Mx-8 Controller - 8 Door
M8N2	DIGI*TRAC MODEL 8N2 - 8 DOOR -115VA	MX-8	Mx-8 Controller - 8 Door
M8N2-230	DIGI*TRAC MODEL 8N2 - 8 Door - 230VAC	MX-8	Mx-8 Controller - 8 Door
M2CB	MODEL 2 CONTROLLER BOARD	MX-2-CB	Complete Mx PCBA with CCMx-2
M2N	DIGI*TRAC MODEL 2N - 2 DOOR-115VAC	MX-2	Mx-2 Controller - 2 Door
M2N-230	MODEL 2N - 2 DOOR - 230VAC	MX-2	Mx-2 Controller - 2 Door
M2N2	DIGI*TRAC MODEL 2N2 - 2 DOOR-115VAC	MX-2	Mx-2 Controller - 2 Door
M2N2-230	DIGI*TRAC MODEL 2N2 - 2 DOOR-230VAC	MX-2	Mx-2 Controller - 2 Door
MSPN-8R	DIGI*TRAC MODEL SPN- 8 RELAY-115VAC	MX-2 + REB8	Mx-2 Controller - 2 Door + Relay Expansion Board - 8 Relays
MSPN-8R-230	DIGI*TRAC MODEL SPN- 8 RELAY-230VAC	MX-2 + REB8	Mx-2 Controller - 2 Door + Relay Expansion Board - 8 Relays
MSPN2-8R	DIGI*TRAC MODEL SPN2 8 RELAY-115VAC	MX-2 + REB8	Mx-2 Controller - 2 Door + Relay Expansion Board - 8 Relays
MSPN2-8R-230	DIGI*TRAC MODEL SPN2 8 RELAY-230VAC	MX-2 + REB8	Mx-2 Controller - 2 Door + Relay Expansion Board - 8 Relays

Frequently Asked Questions

What product does this impact?

DIGI*TRAC family of controllers according to the schedule below. Affected products include the M2N, M2N2, M8N, M8N2, MSPN-8R, and MSPN2-8R both 110VAC and 230VAC configurations. The M1N, M16N, M16N2, M16N3, M64N, M64N2, and M64N3 both 110VAC and 230VAC configurations are not affected under this EOL notice.

For a full list of Products affected and their replacement Products, see Table A.

Can I still order this product?

This product is available for order until the announced End of Sale date of December 15, 2017. After this date, we will no longer accept orders for the affected DIGI*TRAC controllers.

How does this affect me?

Identiv's Mx controllers are direct replacements for the DIGI*TRAC controllers, with several enhancements over DIGI*TRAC. The Mx series continues to provide the hardware and firmware features that made the DIGI*TRAC panels famous, in a scalable form factor with updated communications, encryption and operational microprocessors for superior performance. Mx and DIGI*TRAC controllers can reside on the same Velocity system, allowing for seamless system expansion without the need to replace existing DIGI*TRAC controllers.

Who do I contact if I have further questions?

Contact the Identiv customer support team at sales@identiv.com

Will the Mx Controllers Support my existing readers, MATCH boards and ScramblePad?

Yes, the Mx controllers will support all readers, including ScramblePad, that were supported by DIGI*TRAC controllers, and process card and PIN data in the same manner, so existing user credentials will work the same way on either controller.

Mx panels support communications from Identiv MATCH boards and direct wiegand data from wiegand output readers and devices. Wiegand output readers can connect directly to Mx panels without requiring the use of a MATCH reader interface. Exceptions include cases in which long wire runs between readers and controllers exist (wiegand = max 500 feet; MATCH up to 1400 feet), doors that require EXIT as well as ENTRY readers, and readers that output Clock and data (mag stripe) instead of wiegand.

Is the wiring to the doors the same as with DIGI*TRAC?

Yes, wiring to the doors is exactly the same with either controller, as are the connection blocks. The one difference is that Mx controllers use plug-removable connectors for the reader, input and output circuits, which even further simplifies installation. Mx also supports direct wiegand wiring in addition to the classic MATCH wiring used on DIGI*TRAC controllers.

Do Mx Controllers have the same feature set as DIGI*TRAC Controllers?

Yes, the same CCM feature set resides in the Mx controller.

Can Mx and DIGI*TRAC Controllers reside in the same system?

Yes, Mx systems can reside on any Velocity version past 3.5 SP1 alongside DIGI*TRAC controllers. Functions like Passback, Input/Output linking can work across both types of panels hardwired off the same IP port, in the same way DIGI*TRAC controllers operate.

How many doors can an Mx Controller manage?

A key feature of Mx is their ability to scale to customer need. Mx panels ready to manage up to 8 doors (Entry and EXIT), but may be ordered in 2-door, 4-door or 8-door configurations, based on CCM firmware. Users can start with an 2-door Mx controller (Mx-2), and easily upgrade to 4 or 8-door capacity without having to replace the controller. Customers only buy the capacity they need, but can expand gracefully as their needs grow.

Do Mx Controllers require alarm line modules? If so, do they support existing DIGI*TRAC line modules?

Yes, the electrical characteristics of the Mx exactly match the DIGI*TRAC controllers. Identiv alarm line modules still provide the most secure alarm detection circuit of any system in the world, and the same alarm modules and circuits will work on both families of controllers.

Can Mx Controllers support dial-up telephone communications to server?

No, MX controllers only support Ethernet connection with Velocity. Downstream serial connection with up to 63 DIGI*TRAC and/or MX controllers is supported. Options converting POTS or 3G/LTE to Ethernet are also supported. Please contact your Identiv Regional Manager to discuss any questions around Serial and Dial-up needs.

Will Mx Controllers be as reliable as DIGI*TRAC?

Hirsch, and later Identiv, built our company on delivering the most secure, most reliable controllers on the market. The Mx controllers continue that tradition.

When will Mx Controllers be available?

Mx Controllers have been available since 2015, and have proven themselves to be secure, reliable and cost-effective in the marketplace.

Are Mx Controllers the same size as DIGI*TRAC controllers? Will the Mx boards fit in the size enclosures?

All versions of the Mx controller motherboard fits in the same size enclosure as the DIGI*TRAC M2. Retrofit Kits that allow conversion of an M2 or M8 enclosure are available and are in the current Hirsch product price list.