



1900 B Carnegie Ave, Santa Ana, CA 92705

Limited Warranty Information for Identiv connected Physical Access Manager (ICPAM) Hardware

1. **Limited Warranty.** Identiv warrants the products manufactured by Identiv to be free from defects in material and workmanship for a period of Twelve (12) months from date of shipment from the factory, provided:
 - A. the product has not been abused, misused, or improperly maintained, repaired, and/or modified during such period, and
 - B. such defect has not been caused by ordinary wear and tear, and
 - C. such defect is not a result of voltage surges/brownouts, lightning, water damage/flooding, fire, explosion, earthquakes, tornadoes, acts of aggression/war, or similar phenomena, and
 - D. accessories used as integral to ICPAM Systems are as specified by Identiv (e.g., cable, batteries, etc.), and
 - E. Installation of the product is according to the appropriate installation documentation.
2. Fitting 3rd party products internally to any Identiv finished products as it will invalidate the warranty and possibly affect the UL, FCC, CE and EAC approval status.
3. Any device added internally to an Identiv finished product that produces electromagnetic interference or Radio Frequency waves, intentionally or unintentionally, requires the complete finished unit to undergo approval testing. Only complete finished units supplied by Identiv qualify under our testing certification.
4. Any dealer who supplies modified products or components accepts the risk and liability of the equipment and subject to cancellation of their direct dealer status with Identiv Inc.

Any additional questions on warranty information or coverage, please reach out to cisco@identiv.com.